

Holiday Shores  
Board of Directors Meeting Minutes

**Date:** June 27, 2022

**Board of Director Attendance: Present:** John Crotty, Tony Harris, Jerry Allen, & Trisha Yates

**Excused:** Sarah Jacoby, Shaun Diltz, Ty Van Ryswyk

Others Present: Karla Suttles & Rob Clarkson from the Holishor Office

**Holishor Members Present: 80**

**Proceedings** Meeting called to order at 7:31 pm

**Pledge of Allegiance recited**

**Meeting Minutes** – Minutes of July 13, 2022

**Tony Harris** Motions to approve the minutes as amended

**Trisha Yates** Seconds

**All in favor**

**Motion carries**

**Transfers of Property** We had 1 transfers of property which triggered initiation fee.

**Old Business**

**Variance (1359)**

Request is for a 4' variance. Their current dock is into the 5' setback by 4' and they're requesting to leave it that way.

Variance fails due to lack of motion

**Correspondence**

**Ballroom Use Request**

A member has requested to use the clubhouse 2 days a month for a pinochle and canasta card club.

**Tony Harris** Makes a motion to approve the request.

**Jerry Allen** Seconds

**All in Favor**

**Motion Carries**

**New Business**

**Bid For Culvert Replacement – Treasure/Pirate Cove**

Bid for a culvert replacement at Treasure/Pirate Cove was received from L. Yates & Sons, Inc for \$2,800.

**Jerry Allen** Makes a motion to accept the bid.

**Trisha Yates** Seconds

**All in Favor**

**Motion Carries**

**Public Safety Discussion / Open Floor**

**John Crotty** Public Safety discussion. I do appreciate everybody coming up. We're not going to solve everything tonight, hopefully everybody knows that. Our goal tonight is to hear your concerns and hopefully some potential solutions. The board will take all those things in consideration, and we'll start looking at how the concerns can be handled, and the solutions and see what we can do with them. I do want to give a little bit of background, there's been a lot of questions on security (public safety) out here. Last time we actually had "security" out here was 2008. That's the last time we actually had somebody who was an ex-police officer. My understanding that is when it changed to public safety. Part of the reason to change to public safety was the liabilities that went along with actually having security as well the cost. We did have people with more experience and people that stuck around a little longer but as we continued through the years, as we all know, salaries continue to go up, but our dues have not. So we got to the point where we're continuing to still pay people \$15 an hour, we're not going to get experienced people or people that want to stick around at \$15 an hour, but that's what our budget would allow with our dues that have not changed for many years. About a year and a half ago, it was brought to the board that from the office and from people's concerns that our public safety were younger and not trained very well. This was not because we weren't training them well, but we were getting a lot of turnover. There's a lot of other opportunities out there making \$15/hour nowadays so we're seeing a lot of turnover in public safety. So this was brought to the board to see how can we resolve this, how can we get somebody out here in the neighborhood that people knew that could be doing that role, be familiar with our codes, familiar with our neighborhood, and would stick around. That's where the board came up with the code enforcement officer. We discussed it in a lot of meetings, we put it out there on Facebook that we were looking into it and ultimately, the board passed that we were going to move forward with eliminating public safety as we knew it, which meant not having three or four \$15/hour younger people driving around for 20 to 30 hours a week but go to one full time person that would do that role. Back in January we hired someone to that role, unfortunately, we also at that same time, lost a person to maintenance so the office has been struggling to balance between maintenance and getting this code enforcement position into where it needs to be. Unfortunately Chris is sick today, I really wanted him to be here so you guys could all actually meet him. But Chris Galletta is our code enforcement officer, he does go out in the boat and lake patrol, he is out in the public safety truck but he's also out helping do the roads and mow the lots, because we have lost a

## Holiday Shores Board of Directors Meeting Minutes

maintenance person this year, many months ago and we've really struggled to hire them at the prices that our budget will allow. Now that said, we do believe we found somebody, hopefully, that will help relieve that maintenance person and will give us an opportunity to get that code enforcement person out there doing some of the things you guys are looking for. Now, will he be able to do everything, no he is one person. That's what we're here tonight to listen to is some of the concerns. Hopefully, some of the things you guys have concerns about he will be able to resolve. But the other things that he can't do, hopefully we'll have some potential solutions from you guys. To the people that have asked where did the money go for public safety, what money we did have for public safety went to paying that full time person, as well as we did increase some of the hours for lake patrol this year. So we do have them out there a little more than we've had the past, in the past people that were public safety when they were on would take time in the boat if we didn't have dedicated lake patrol. So we have added more time to just dedicated lake patrols. When they come here they're not doing the neighborhood, they're just focused on the beaches and the lake. As we continue to see salaries go up, we're going to continue to struggle to have lake patrol, lifeguards, things like that. Those are discussions to have as we continue to look at some of the stuff and see where our budgets need to go for the future. **Claude Page (1079)** Found out public safety was done away with through somebody that was on Neighborhood Watch website. He asked what meeting or month it was decided to do away with public safety. He asked that shouldn't that have been something to be pushed before the members. He has talked to several members that were not aware public safety was no longer provided. **John Crotty** I don't know the exact date that it was. But it started back in August last year it was finalized in October. It got spread out over about six meetings. It was on the agenda for six weeks, it was put out on Facebook that we're looking at it to get people up here to talk to us about it. The plan is this one person is going to do what those three people did before. **Claude Page (1079)** There's no way that one person can do everything. He's not even here on the weekend when we have the gate unlocked and people are coming in here that don't belong. Public safety would lock that gate 15 times a day. I've confronted people that said they don't have to have a pass here anymore. There's no public safety and there was a lot of people that came here just because this subdivision had public safety. And the thought that you're saying that money where we were paying three guys is now switched over and they're paying one guy, maybe he's making too much money or something. **John Crotty** If people are on the lake that should not be, that is a problem. Code enforcement is here on some weekends. He's on lake patrol. He's not fully doing the job yet. Understand that as the salaries have gone up, we didn't have the money to cover them, we had less and less hours we could give to public safety because the money wasn't in the budget. Everybody got a budget, there was a line item for code enforcement. That will tell you how much we are paying. **Tony Harris** And the other thing that we're missing is the minimum wage has going up \$1 an hour every year for the past couple years. So that's going up. So that's where some of the money went, gasoline costs more, our roads cost more, all those things are costing more. So to balance the budget without raising the dues we've had to reallocate the money, we can certainly add it back. It's just a dollar amount. We can change the dues and add it back. That's not an issue. One question was brought up about the gate being locked. We probably need to look at putting a security camera in and we need to start the fine structure underneath and start fining people that are leaving the gate unlocked. **Claude Page (1079)** I'm not gonna say this as an excuse for the cable, but it is a little bit cumbersome. A friend of mine, a mill right welder said he would build us gates that would swing, and the gates would swing together and you'd put a lock there, all you need to do is supply him with the materials and he'll weld the gates. I really believe we need to bring back security. **Tony Harris** If you could get his information to Rob in the office we can look at that. **Jerry Allen** It is up to the person putting their boat in to turn around and lock it once they get in the water. **Lisa Purdy East (1302)** She was here at the board meeting at the end of June and was told she would receive the code enforcement officer job description which she still has not received. She would like to know what that individual does. She had looked at the budget and the public safety budget went up. And there's only one person and there used to be five people. At \$15 an hour you can find people because there were people who were on public safety getting paid less than \$10 an hour, who had past experience, either firefighters or police officers or security. They were there and then they were fired. There were people there who were not making \$15 an hour, and they were doing the job really well. And they were building relationships, and they were writing the citations that people were talking about that need to be written. And I didn't worry at that time, like these people are saying in the past, they did not worry, we worry now. So and also, you're saying it was mentioned in Holiday Times, I'm not always up here because of my job. But I read to every single Holiday Times. And when I didn't even know that public safety was gone until long after because the Holiday Times is a month and a half behind. So I saw some people saying like zoom meetings and things like that. If we have people that our board has hired, we need to know what their salaries are. Sorry. It's our monies that are paying for this. Would still like the job description sent to her and an answer to why one person is doing the job of what used to be five people for our safety. Because we don't even know what the job description covers. **John Crotty** The last meeting, we said, if you went to the office, they could provide you the job description. **Lisa Purdy East (1302)** It was not in the office, it was said it would be given to me, nobody told me to come to the office. **Jerry Allen** I don't know about that. John said earlier was that our recent group that we had before we started the code enforcement officer, were teenagers and they were not enforcing anything. They were driving around in the public safety truck but what kind of public safety were we really getting. **Tony Harris** The lake patrol job posting was posted on the website and Facebook and 4 applications were received and all 4 were hired. **Barb Hogan (876)** Wanted to address the code enforcement officer, doesn't know why that position was zeroed in on. We are all taxpayers of Madison County. Most of the codes you're trying to enforce out here, whether it's the grass, whether it's a derelict vehicle or anything like that is covered under Madison County. If the board would just call Madison County when it's presented to you that somebody has a concern they will deal with it. Why are we double dipping here? We don't need to be paying a separate person to do something that we're already as taxpayers giving more money for. Was that even addressed at all or did we just come up with this code enforcement position, which I consider to be a waste of time. Security is the number one thing out here right now, not if somebody's grass is 10" tall. Madison County will address those things. I

## Holiday Shores Board of Directors Meeting Minutes

know this firsthand. Thank you. **Dawn Schmitt (372)** Talked about the issue of cameras. Believes they are a great idea out here and are an answer. She would be willing to help with a fundraiser and knows a lot of people in this community will step up and help fundraise for cameras. Dawn commented that at her job offering \$18/hour she is still having trouble getting decent employees. Says the membership either needs to come to the table with some money to get quality security or we need to think outside the box. She was not aware there was an existing safety committee and would like to see new members volunteer for the existing safety committee and possibly a volunteer security team. She suggested members are willing to step up. Install cameras, get ring doorbell connections. She asked the board what should be done if members catch people who shouldn't be here, if solicitors come to your door. If I send you a picture of a boat violating safety rules, what are you doing? If someone calls in something into the office, respond to them, call them back, send them an email as a follow up. What do the members need to do? Teach the members what the next steps should be if Madison County cannot show up in time. I think people just want to see change, and we want to feel safe in our communities. And the volume of what's happening in our house getting robbed a car getting stolen, somebody with a gun, the beaches, these things happening that we can control. We're just looking for change. So we all need to be part of change. **John Crotty** I want to respond to your question on follow up. When we write a citation for someone specific, we're not going to share that individual's information with the membership, that's the members privacy, which we can't do that. But we do have a public safety report that comes out once a month at a board meeting. We go over what kind of citations were put out and maybe we need to make that a little more public besides just the board meeting so that's something to look at. The office does come to us and says, here's the citations we wrote for this last month, we read it at the meeting, and we just probably need to communicate a little more. **Kelly Harris (1222)** What were the hours of safety patrol when they were here and driving around and what time did they stop? **John Crotty** 10 o'clock during the week, midnight on the weekends. **Kelly Harris (1222)** So from 10 o'clock, till when things do happen at two, three in the morning. I mean, safety wasn't around. So the only thing that we can do as people is call the police. And that's what safety would have done anyway. Because safety can't give citations for something that is criminal. They're not law enforcement people. We have to hire somebody that is a police officer. Asked if a safety patrol person can detain a person till the police get there? And would we want to take that risk? **John Crotty** The current people cannot. If we want that risk we'd have to look at our insurance and liability. **Kelly Harris (1222)** I think the first thing we need to do as people and the community call the police, you have a problem. We have to keep calling them. What are the hours for the safety patrol on the weekends when they're out on the boats? **Rob Clarkson** For lake patrol, we have two different crews, 4 people. They've been working mornings and evenings. But we're their second jobs for these people. And we have the code enforcement officer. **John Crotty** 2 of the lake patrol personnel are new. We just had 2 for most of the summer and 2 more we just added. And we do vary the hours so that people don't get used to when they're out there and go do the things incorrectly whenever they know they're out there. **Jennifer Halverson (1829)** Agreed with what Dawn Schmitt said and had sent an email to the board and agreed that we have to do something, we have to think outside of the box. She was not aware there was a safety committee and recommended to get rid of it and start a new one because apparently nobody knows about it, and it's not doing anything. One of her recommendations in the letter was to form a safety committee with a chair, a planning coordinator, communication, lead technology consultant, police officer, board member and any interested members. Stated that it is going to take a village and it's going to take all of us to step up and make change. Members are going to have to volunteer and put some things into action to prove that it's valuable. And once proven that it's valuable and it's working, then we can see what the board can do to accommodate it and pay for it. Some other recommendations were to identify a plan of action, we know some things that we can take care of immediately, identify a short-term plan, and a long-term plan. The first thing to do is educate all of us on what to do. Call the police, do this, do that. And that's the first step There's some things that we can put into place pretty quickly, within a month or two of the committee being formed. A volunteer list to monitor the Marina gate is needed, we need to get awareness out there to everybody that it's our responsibility to put the cable back up. Hopefully with the gentleman that offered to put it a new mechanism in place that will help. She thinks cameras will help but that takes money. If we're not going to raise the dues, have a fundraiser. She is up for doing fundraisers as well and hopes everyone here are here willing to do that. She has also reached out to ring doorbell for some guidance and maybe someone can educate us on that and build a ring doorbell network. Suggested there is a need for a communication feedback channel. The social media channels are not working to let us all know that something's going on. There are other tools out there, it's not my area of expertise. But I know that there's other tools out there that we could use, that we could all opt into and have an action plan for what we need to do. The safety committee should help address some safety on the lake as well. Perhaps have some educational classes for new members/all new members have to go through it. There's a lot of new members out here. They're going down the lake the wrong way, they're doing wakes. The new members, they don't know. And if they don't take the time to read, they just don't know. So let's step up with volunteers and educate the new members on how to do this, let's form a safety class that they can go through, if they get fined because they're doing stupid stuff, they go through the class again. What I'd like to also ask is a police officer that would be part of this committee, and we have officers in the community, probably at least five I'm guessing, that they provide us with a map of crime in the area so that we know where the hotspots are. And with some of these recommendations, and the other things that people come up with, we can focus in on a pilot area, wherever the hottest spot of crime is right now. And I think that's some of those areas where it's easily accessible in and out. So figure out where that is, where the criminals are hitting, that's our pilot, to start putting some of these plans in place. Once we know it works, we work out the kinks. And then we start to work it through the whole community, as far as some of these longer term, more complicated things. But my recommendation tonight is if the board does put a motion in place to put the safety committee back into place, I am willing to step up and be one of these members to lead the committee as per the different roles that I suggested. **John Crotty** The safety committee exists, you're right I don't know that they've been meeting anytime recently that I know of. I would suggest anybody that's interested in being part of the

## Holiday Shores Board of Directors Meeting Minutes

safety committee to come see us afterwards or reach out to the office. We will work with them to get it kicked back off and actually having regular meetings and stuff again. Great suggestions. **Tony Harris** I wanted to mention I like the idea of cameras, especially at the marina and some other places. One thing to keep in mind too for cameras is if you're going to have a camera, you got to have access to the camera, a network cable or have it connected to a cell phone to get to a cellular network, but to have power some way to monitor it or recording capability. So not at all that's not doable, it's just there's additional costs we want to keep in mind. **John Crotty** We do have a camera at Tamarach Beach. It's a bluetooth download so it does help us with images after the fact if something goes on there. **Kennethia Hagen (1991)** Thanked the board for their involvement. Asked about how a variance decision is made. What's good, what gets approved, why it gets approved, how it gets approved? One person over another? There's seven people I believe on the board that makes the decision. What makes five people different than two? We don't know the answer to that. Right now our problem is robberies, stolen cars, solicitation, if we can't solicit in our neighborhood, then who is stopping them? Well, I can tell you, it's not Madison County, they don't care what Holiday Shores private community rules are. At what point do we get out of it and go, okay, I've done all I can do, what do we do, just like Dawn said, we don't know what to do. So we're looking for suggestions from you guys because you're the ones that we have to turn to. If we don't have you guys to give us rules and tell us what we should do we don't know what to do so we're all kind of figuring it out on our own. The board members were asked what are your thoughts on what's happening, because you all live here too, and how do we move forward and help each other and in a positive manner to all accomplish the same goal, whether it's security, solicitation, trying to being a neighbor and variances or whatever it may be? How do you guys help us? **Trisha Yates** I can speak to that because I think tonight's a really damn good start. It's going to take participation, it's going to take people caring and being our own police, if you will, policing ourselves, policing our communities, being vigilant and even recording. I went out on my lunch hour on Monday, whenever there were talks of solicitors just to try to find them. I could not find them. I was just going to try to confront them just to say, Hey, you are trespassing? I think that if Madison County is going to write those fines, it's trespassing and then I think it will be a matter of public record at that point. I think it starts with us and I absolutely love the participation. I think this is more people than we have at the annual meeting, when we vote on budgets. So I think this is a fantastic start and I hope to see this vigilance carry through throughout the year. **Tony Harris** I think it's great to have an involvement. I saw a big billboard that said, Community Safety requires community involvement. There's seven members here, we can't do it ourselves. **Kennethia Hagen (1991)** Rob, your name came up when I checked on a group of people at Tamarach Beach that said you gave them a pass. We don't know what those rules are to the pass. **Rob Clarkson** They did not get a pass, that card was my business card saying they were checked. They had an associate member card with them. Each member is allowed to have 4 associate members on their list at the office per year. Which means they can operate your watercraft, you're responsible for them, anything their doing wrong comes to you. That card allows them to be here by themselves. It is outlined in the Covenants, By Laws & Rules which every member should be familiar with. **Tony Harris** Yes, if people would read the Covenants, By Laws & Rules and the boating rules and be aware of them, hopefully that would fix some of the issues on the lake because it's your rules there on how to drive. **Trisha Yates** Covenants, By Laws & Rules addresses associate memberships, it does address a lot of things that I think people should be familiar with, because I think if we are going to be talking about these neighborhood watches and talking about forming these safety committees, I think that would be a good place to start to familiarize yourself with the rules, that doesn't mean you have to recite it, forwards and backwards, just be familiar with it. **Kennethia Hagen (1991)** Says she is willing to step up and help out wherever she can. We're strict on safety and helping each other and watching each other's homes when we're on vacation, whatever it may be. So I'm here to support Dawn and Jennifer with the great, great suggestions and ideas, I will step up and be a part of whatever I need to be to help all of you guys here tonight. Thank you. **Tony Harris** Just some information on what the Covenants, Bylaws and rules covers basically tell you all the rules that govern the Association, how high can your grass be, what's pollution, animal control, your voting rules, the fine structures. It's on our website, you can get it and download it or you can come in the office, they'll give you a copy. As we make changes, if we approve a new rule it'll get updated. If we're going to have a safety committee, you've got to know what the rules are that are trying to be enforced. **Joe Gulash (1052)** First and foremost, do not get into a confrontation with people, because that will backfire on you in a Minnesota minute. You are not law enforcement officers, and you don't need to get into shouting and yelling match. As far as your committees are concerned, I think your committee trying to formulate something is on target. Use the sheriff's office. That's what you're paying your taxes for. If you go on vacation, call it in. Get a house check. Let your neighbors know, that's a step in the right direction. Because the more the sheriff's office's out here, that's more presence, utilize them. Utilize some of the stuff that you have here already. You don't have to reinvent the wheel. You get public safety to go out there and force something on the water. What are you going to do? Somebody's already made a comment if they're yelling at me, I'm going to yell at them. Two wrongs don't make a right. You have to have professionalism in it, and you have to enforce it. You can't pick and choose what's going down. There are two sides to everything. And you got to listen to both of them and that's what you've got your code enforcement person for, if that's your judge then they listen to it. But please don't put yourself in harm's way, utilize the sheriff's office as much as you can. If you see people in the neighborhood that don't need to be there, call on them. Have the safety committee or a board member get online with the sheriff's office and get lines of communications going with them. You're going to be their eyes and ears for them. They're going to give you guidance, and they're going to help you to some degree. You have people that are trained to do this. And one last thing, social media. I know it's the world but it doesn't stay in Holiday Shores. That information goes wide. Be cautious, be vigilant. Call the sheriff's office if you got something and if you see somebody take a photo of it with your phone. Photos are the greatest thing, let the sheriff see what you got, license plate, vehicle descriptions, be aware of your surroundings. But please don't get into a shouting match with a bunch of people. Because if you get people out here and they're partying and they're drinking, all you are going to do is flare up things. And there's no winners in that because everybody might go to jail because of

## Holiday Shores Board of Directors Meeting Minutes

something like that. **Tony Harris** We've discussed reaching out to have someone from the Madison County Sheriff's come and attend one of the meetings and hear some of the concerns and give us some guidance on that. I don't know if it'll be the next meeting but we are reaching out to them and see if we can do that. I'd also like to see sign that have the emphasis private community. I know we've got signs and all entrances that say something to that effect. I have to look at one again. But maybe there's a possible we can add a no trespassing sign there so that then if we call them they can haul the people away. I know we've had instances where people have found people on the lake and the sheriffs have told us that that you have to warn them the first time then if they come back and they can arrest them. **Trisha Yates** We have signs that say private road, no trespassing, no soliciting. Every gate sign says private. Maybe put in a sign at the marina at the ramp. And then we also do have the neighborhood watch signs out. **Judy O'Hearn (2078)** Loves the idea for a new safety committee of some sort. Suggests maybe more visible signage. The signs are more like a little white street sign. Bigger signs and one at the marina or at each gate. Is pretty concerned about safety on the lake this year. Fourth of July, there was a gentleman in a kayak right in front of me, with no lights. I'm worried about people getting hurt out here. One of my ideas is that any new member that wants to put a boat on the lake should either have someone go over the rules with them or have them go through a safety class of some sort, it doesn't maybe have to be the formal one that's done by the Coast Guard or whoever. Have them do that before they get their sticker. Let's be sure that these new people out here, even if they've been voting all their life on the Mississippi River that they go over our rules, or someone reviews those rules with them. I know that's probably a lot to ask of the office or the board so I think a new safety committee, this would be something ideal we could do, we could even offer it every other week or something like that, one hour or two hours, get all the new members up here and when you're checked off, then you get your sticker. If you boated anywhere else, we have different rules out here. Also, just the fact that the lake is so small, there needs to be more consideration taken about when the lake is crowded and you're near people. This new safety committee, I think that would be great. We'd take the monkey off your back, so to speak. I'm happy to volunteer for it. Another suggestion would be to offer some police officers some secondary work. Contact some of the local municipalities like Bethalto or Edwardsville, or Hamel and I don't know jurisdiction wise, if there's a line, we can't cross there and offer them some, whether it be even one or two overnight patrols during the week, I think someone was concerned that public safety when we did have it was done at 10 o'clock or midnight. Maybe even on the weekend, one night on the weekend offer them an overnight shift. The safety committee could be a very valuable resource and could kind of spearhead some of these things. **Matt Willhoit (1298)** Introduces himself as a police officer and would feel remiss if he didn't come up here and talk to you while we're talking about public safety. How many paying members do we have in Holiday Shores? **John Crotty** 1270 members, there could be multiple people in the household. **Matt Willhoit (1298)** Does anyone off hand know what the money is that we pay out for public safety in the budget? What's the what's the appropriation? **Tony Harris** So for this year for what would fall into that category of lake patrol and code enforcement, it's \$53,590 is the budget. **Matt Willhoit (1298)** When Madison County responds our here do we pay anything directly for that or is that just out of taxes? Do we pay them for police protection? **John Crotty** Through taxes and we do have money where we have time that we pay them to come out here for specific shifts, 4 a year. **Matt Willhoit (1298)** Who makes up the safety committee, is that elected people or is that appointed people? **John Crotty** Volunteers. **Matt Willhoit (1298)** How many are there? **John Crotty** Currently, three, But I don't know if they're all still actually volunteering. **Matt Willhoit (1298)** And then you said citations are enforced through Madison County? Is that a civil violation then? **Tony Harris** Code enforcement for breaking the Holiday Shores rules are through us. If you're arrested for trespassing, I assume you get a fine, I'm not sure exactly how that works that would be through the Sheriff's department. **Matt Willhoit (1298)** Has Holiday Shores ever had a police department? **Tony Harris** No, not that I'm aware of. **Matt Willhoit (1298)** What are the major incidents as of late that come to your mind? Like when you think we have an issue with public safety what are we talking about, crime wise. **John Crotty** We have had a stolen car. We do know that there's some cars broken into and I think there was a house broken into recently. Trespassing, there were some nonmembers on the beach that ended with a fight. **Matt Willhoit (1298)** I would reiterate that our public security or neighborhood watch have no arrest powers in the state of Illinois, please do not detain. Eventually you're just asking for trouble and you might not be able to handle it. Civilly and legally, I think we all get that. Speaking to what Judy said a moment ago, if we could get people that would want to work secondary out here I think it's a good idea. I think it's going to be difficult now just with the state of law enforcement throughout this entire country, and the reluctance of people to join the profession. I don't want to say too much because I'm not speaking for my agency, but things are not very good in terms of hiring and that may be an understatement. **Ron Eberhardt (977)** Relayed a story from last summer regarding cars parking and coming and going next to the dumpster in the clubhouse parking lot, and possibly being drug deals. He tried to talk to someone from the association who was on their phone at the time and ended up calling the Madison County Sheriff and told them what he saw and he said they were less than interested. They suggested he call the Drug Enforcement number which no one answered. He also raised concerns that several years back there was a health emergency at one of the neighbors and the then public safety wouldn't go in. The police were called and they had to wait forever for the police to show up. He expressed concern that there was no one that could go in. **Joe Gulash (1052)** I'm going to speak on behalf of the sheriff's office. I retired from the sheriff's office. First and foremost, do not sit there and take the information from a dispatcher. If you're not satisfied with that information go to the next step. Let me talk to your sergeant or Lieutenant. If you see something going down give them a call, just don't ignore it. Second, with somebody sick yes, call 911. Fire Department can get in there, EMTs can get in there and deal with it. Even if they called the police you got to remember, the sheriff's office covers a massive, massive amount of territory. Get a name who you're talking to because that's valuable. If you're not satisfied, go up the chain of command because they're just dispatchers. Follow through with it. **Barb Hogan (876)** I wanted to address the gun situation last week that happened and I'd like to put your minds at ease. From the time we called Madison County when we saw the man with the gun there was an officer there within six minutes and the second officer appeared at

## Holiday Shores Board of Directors Meeting Minutes

eight minutes. So they are responsive. But like the other law enforcement officers said, they have a huge territory to cover. I don't want us to feel like we're not covered at all. They were very responsive to us, they stayed in the neighborhood for over a half an hour, drove throughout the entire community looking. And then the gentleman also said on his way home that night, he would drive through again. And he did because he pulled in our driveway flashed, his lights waved at us that was on his off-duty time that he did that. So I just want to give law enforcement some credit here, they are stretched entirely way too thin. **Tony Harris** I want to mention if you think there's a medical emergency or anything like that, call 911. Because our volunteer fire department is very good and they are very responsive.

**Robert Wittkamp (1202)** There's a lot of good points, there's a lot of points that I'm not so happy about. But I'm really questioning who I'm going to see in two weeks from now or whenever the next meeting is, and then how many I'm going to see after that. So if you all really care, if you really care you're gonna stay on this in a respectful manner, to the board, to the office, to your fellow community. I know my neighborhood. And I know I know the cars go down to the next three streets. I walk my neighborhood as most of us do. And we know who's supposed to be here and who's not supposed to be here. Sore thumbs stick out. I'm very happy that no one entered that man's home because it could have been very bad. It's just as simple as calling 911. Public safety before could not do anything. If you guys want to raise the dues, I'm all for it, pay for our own private security fine, it's gonna cost a lot of money. But it depends how badly you want it. But if you don't want to do that, then you have to do the next best thing and you have to know your neighborhood, it takes a village. It's just that simple. If everyone wants to do it, then fine. If not, stop complaining about it and do something about and you're all here to do something is what it looks like. So I applaud that. But come on, and the next couple meetings don't let this fall off. Don't let it be dead like that. If you're gonna care, care three months from now, six months from now, nine months now. We all have large investments in these homes out here. **Mae McNamee (688)** Agreed with a lot of the things that have been said tonight and wants to talk to the cameras. We recently purchased solar cameras that you can put on your house, so they're charged by the sun. And you can get Sims cards so that it records the activities that are going on on your property. And I think if we would all consider they're not that expensive, yes, fundraise, and put them in places where there's not homes. But if we would all consider doing that on our own property, it would really help out. I'd really like to put one down our cove where you can see everybody kind of whipping in and out of there in the no wake. It's very disturbing, it's not safe and the lake is a lot busier than it used to be. And quite honestly, I don't like to take my boat out by myself, because I don't feel comfortable and I think that's kind of sad. So I do think that the more people that have cameras out here, the better that we can give you information about what's going on. Maybe there's some stats that would show you when we're having the most problems on the lake to make our lake patrol more effective as well. I think it's 2022 and I think we need to step into the era of communication. Not everybody can attend a Wednesday meeting. And this is great that everybody has showed up tonight. But going forward, how can we keep people engaged? They can't always come to the meetings. So can we do zooms? Can we collect email addresses at the office? Our company uses like a broadcast where you can get something out quick to people. So if there is a situation on the lake, that's very dangerous, you would have to volunteer to sign up for this broadcast, but it could get it out there quickly. And then anyone that's around could be eyeballs quickly on the scene, possibly. We really need to look into the technology that we have available in our world. Those are the kinds of things that I think on the safety committee that we can consider as well. The other thing that I would like to address is how fast we all drive out here. When you're in a small community like this, and people are parked on both sides of the road, it is it is scary. I have to put on a blinker to turn into my driveway for fear that I might get rear ended. It's bad. So I also think when we're looking at this, can we look at some speed bumps maybe in some places where we have high traffic area, and maybe some cop tails involved as well. It forces you to slow down. I know we can't put a speed bump everywhere. And I don't know what the overall solution is for everyone that wants to drive really fast in our neighborhood. But I would like for us to work on that too. And I hope you guys agree because it's kind of scary. **Tony Harris** One thing I wanted to mention, too, is we've talked about it, this isn't to be a negative thing. But you know, we've talked about security and the cost and stuff. So if you looked at having one additional security person, say on each shift, so you had 24-hour a day coverage at just \$15 an hour, and that's no benefits and no taxes, just straight labor, that would cost us a dues increase of \$105 per person annually. And we've heard you know that how hard is to get people at \$15. If we said \$20 an hour, it cost us \$140 per person to go from \$710 to \$850. So it's just perspective, we can do anything, it's just a matter of money, and what people will approve in the budget is another thing we've got to get through. We can recommend it, but the board can't raise dues, which is a good thing, you don't want that power in the hands instead of seven people. But it goes to the membership then to say, are we willing to pay more money for dues. So that's just kind of a ballpark for everybody to know the kind of the costs that would be involved? **Kelly Harris (1222)** When we do get the safety committee together, I know this isn't necessarily pertained to safety but the other day my daughter was coming home on St. James almost ran into a golf cart because they had no lights on. Nighttime and golf carts are becoming an issue and we really need to, first of all keep them on the private roads, St James is not a private road. If a police officer found you or saw that you were on the road, you can get a ticket unless you have a legal golf cart that is for the road. But just a regular golf cart doesn't have lights or anything it's really dangerous. So whoever gets the safety committee together, I think that's something we might need to discuss. The other thing is the age limit. And I don't know how that all works. **Tony Harris** So per our rules when we voted to allow golf carts in this Association, we follow the state of Illinois, so you have to have a valid driver's license to drive a golf cart, you have to have lights, front and rear. Those are the ones I remember off top my head, we can look them up, turn signal turn signals. So there's a lot of stuff that's not happening and that is one of the things I think we need to have our code enforcement officer focusing on and writing tickets for that. And honestly we've got in the budget to pay for patrols for Madison County coming out and while they are here they can look at St. James, that's a public road so they can write tickets for that. **Kennethia Hagen (1991)** With all the suggestions that's come through tonight, my question now is, what does the board plan to do? Is there a timeframe for safety being put in place? What are the actions to or solutions to some of the issues that's come up? Is there a timeframe that we can

## Holiday Shores

### Board of Directors Meeting Minutes

expect? This is a matter of urgency, I think you can tell by the number of people that are here. So where do we go from here, we want to know what the next plan of action is. **John Crotty** Getting the safety committee up and going again. I'm going to take the action to find a time that we can have our first real safety committee meeting and get people to come out, decide who's going to be on this committee. Obviously, we're not going to have it tomorrow, because we can't. So when we say within the next couple of weeks, I'd like to see us ever next, our first safety committee meeting and start addressing some of these issues one by one. If you're interested in when to know when the safety committee meetings going to be, obviously we're going to put out on Facebook and put on the website. But if you want a direct text message, and potentially interested please see Karla after the meeting. **Joe Gulash (1052)** There are two of us here from the Public Safety Committee. When I joined at that time things were mild. Thanks for smooth. You got an activity now that it's booming. There's a lot of activity, got a lot of new people in here and you got a lot of things coming in. Show up. We don't even know what our policy and procedures are, I'll be honest with you, we didn't have any. I did a little work for Rob, he reached out to me, I got some stuff done. If you're serious about it, and somebody hit the nail on the head, this might be a two week deal for some people, they might not want to get all involved in this because it's a commitment. This is not something that's going to one month, two months, three months, this is a long, long process, and you're not going to get solutions right away, because you can't you just got to brainstorm a lot of stuff and there's got to be a lot of coordination with a lot of agencies. It's got to be with them. It's got to be with sheriff's office, a lot of things got to happen. We're here we're listening, we're concerned. Get the names of people that want to be involved. There's great ideas, they've got great solutions. We'll brainstorm it from there. **Sarah Frank (1687)** Stated that it would be good to invite anybody off the fire department to attend the safety committee meetings. She is also looking into a security system as she stated just today there were three different trucks that pulled in her driveway, backed up and it was like they were lost. They didn't even know like where they were. So there's a lot of people out here, I don't know why they're out here but it's kind of scary and is more than happy to help. **Victoria Martinussen (1229)** Thanked the board for volunteering. Suggested in lieu of publishing the names of members receiving warnings or tickets to publish the date and a description of the incident without the name. That might give people peace of mind that the code enforcement officer is actually actively doing something when it's reported, or people see something. Also brought up golf carts as asked whether tickets were being written for those. She has noticed that they are impeding traffic and not yielding to cars and also just not being very aware, which can be a safety concern for everybody, kids, pedestrians, you name it. She asked whether those warnings and tickets along with water safety violations could be posted. Also if the parents who have younger people who are out on the lake, committing violations if they're being addressed. **Tony Harris** One more thing to that would help is when public safety or IDNR is out on the lake to stop texting everybody to tell them they are out on the lake, because then everybody that's doing things wrong stop. Let them do their job and catch people who are driving too fast, drunk boating or driving recklessly. **John Crotty** I do want to mention, because the solicitors were mentioned multiple times, they will stop coming out if we don't buy stuff from him. So hopefully, we aren't buying and as soon as they come to your door that you're telling them they're not supposed to be out here. The particular ones that were mentioned you see them, call the cops. They've been told multiple times through their management through their company they're not supposed to be out here and we told them they will be arrested next time. So please call the police. But in general, if we aren't buying from them, they have no reason to be out here. So please let your neighbor know we don't want solicitors out here and buying from them just keeps them coming. **Trisha Yates** I just want to add thanks, everybody for attending. I have pages of notes of really, really great ideas. And I really hope see you guys in attendance, you know, the second and fourth Wednesday of every month except for November and December. I think I think this is a great start. And I hope that you guys are not discouraged. At the end of the day, we also are community members, we have the same goals that you guys do. Safety is you know, I always joke and say safety's third, but really, safety's first. So, thank you for coming and I really hope to see you guys and put some of this in action. **Jerry Allen** I'd like to thank you all for coming as well. And what Tricia said is just right. The other thing that would be nice, you guys are really passionate about public safety but this is your community. All we do up here, you guys should be here as much as you can at these meetings so you can give us your input on all kinds of other subjects that we talk about and try to make decisions on. The more input we get from you, the better decisions we can make. We're making them from our perspective and trying to take in what input we get but having more input helps us all the time. So please, come or please contact us if there's something we can help you with. Usually we have three or four people in the audience, we don't have 80 and having 80 is even better, because all the input we get. **Kelly Harris (1222)** Asked what it what cost to do a zoom meeting? If people knew what the cost was, then maybe we could start, you know, either allocating for a budget for it, or do some fundraising, if they're wanting to do that. **John Crotty** Unfortunately, Shaun Diltz is the one who has looked into that before, and he's technically our technology committee and he's not here tonight. **Trisha Yates** It's number two on my list. **Julie Kluckman (1679)** Asked if our code enforcer or the lake manager did anything when the office received calls that there were solicitors in the neighborhood. **Rob Clarkson** I went out, I looked for the people. I talked to other people that didn't seem. I run them out of the subdivision and they go in another entrance. **Trisha Yates** I also drove around looking for them on Sunday, whenever there was a post, I was about 20 minutes behind the posts, so probably not super effective. I drove around on my lunch hour when there was posting and sightings of them on Monday as well. I didn't see them. **Julie Kluckman (1679)** Stated with the issue with the gate at the marina, has the code enforcer been monitoring that more. How often is he checking that, 4 times a day or... **Rob Clarkson** Lake patrol sat there last night for three hours monitoring boats coming in and going out. We need to educate people that they need to lock it and I can tell you that I lock it a minimum of 3 times a day. **Tony Harris** The problem is we have members that just don't lock the gate. It's going to have to be the cost to put up a camera of our own and catch them and fine them so that it deters their behavior. Not that we want to find people, but we want to fix that behavior that leaves the gate opens. **John Crotty** As we wrap up as was said we're all members out here. We're on the board and those three that aren't here tonight, were wanting to be here, because they have a lot of

## Holiday Shores

### Board of Directors Meeting Minutes

passion. We love Holiday Shores. And we're hoping you guys will continue be part of safety committee or be part of the neighborhood watch if that's what we do, or just be part of and diligent of what you see out there and reporting it to those on the committee and to the office. Nobody up here is making decisions to try to make this community worse. We're building on what you guys give us feedback on and what we have to do money wise or just rights and legally can. Thank you for everybody for coming out tonight.

**Tony Harris** Makes a motion to adjourn to executive session.

**Jerry Allen** Seconds

**All in Favor**

**Motion Carries**

**Meeting adjourned at 9:30 p.m.**

**Meeting Minutes submitted by Karla Suttles**